

PARENTS FEEDBACK 2019-2020 REPORT

A total of 310 parents responded to the feedback forms circulated by the different departments and the feedback with respect to each parameter is as follows:

- a. Infrastructure facilities - 80 % of the parents rated the infrastructural facilities as very good and good and 17 % as excellent.
- b. Management support – 50 % of the parents responded as good, 29 % as very good, and 15 % as excellent, only 5 % rated as average.
- c. Office staff support and services – about 42 % of the responses is good, 38 % responded as very good and excellent, but 21 % of the respondents says that the services is average or poor.
- d. Fee structure: 44 % of the parents says that the fee structure is good, 34 % says that it is excellent or very good, whereas 22% says its average.
- e. Canteen facilities: About 85 % of the respondents are quite happy with the canteen facilities, but, 15 % do feel that the rates could be made more affordable for the students.
- f. Library facilities: 39 % responded as very good, 29 % as good and 25 % as excellent, which shows that majority of the respondents are satisfied with the library facilities.
- g. Internet/Wi-fi facilities for students – 40 % of the respondents responded as good, very good and excellent. But, 60 % of the respondents says that it is average or poor. Reason being that certain area in the campus does not get any network.
- h. Faculty approachability – 92 % of the respondents says that teachers are approachable.
- i. Grievances redress system – 86 % of the respondents rated in the range of excellent to good, whereas only 14 % rated it as average.
- j. Campus safety and security – 98 % of the respondents rated the campus safety and security in the range of excellent to good.
- k. Hostel facilities – 46 % rated as good, 41 % as excellent or very good, only 13 % rated it as average.
- l. Overall college environment or impression – 94 % of the respondents rated the college environment or impression in the range of excellent to good, whereas only 6 % rate it as average.

Apart from the feedback, only one suggestion is given, that is, if possible, for the management, to provide parking facility for the students' two-wheelers within the campus, due to fuel-theft from students two wheelers while parking outside the campus.

Dated: 24.06.2020

Smt. P. Khonglah
IQAC Member.