

## STUDENTS FEEDBACK REPORT 2019-2020

A sample of 30 % of the students which is 1000 students responded and gave their feedback and the findings under each parameter is as follows:

### Course content:

- a. Completion of syllabus – 85 % of the respondents says Yes, whereas 15 % says No.
- b. Whether the teacher has covered beyond the syllabus – 68 % responded as Yes and 32 % as No.
- c. Rating of course curriculum/syllabus – a majority of 89 % finds the curriculum as adequate, 10.5 % responded as challenging whereas only .5 % finds it inadequate.

### Effectiveness of teachers:

- d. Knowledge of the subject – 57 % of the students responded as Excellent, 36 % as very good and 7 % as good respectively.
- e. Communication skills – 40 % responded to excellent, 43 % to very good, 14 % to good and the rest 3 % are not having problems understanding the subject.
- f. Use of ICT or teaching aids – 43.5 % rated as very good, 26 % as good, 18 % as excellent, 11 % as average, and only 1.5 % as poor.
- g. Availability of teachers beyond normal classes and cooperation to solve individual problems – 26 % rated as excellent, 47 % as very good, 23 % as good, whereas the rest rated as average or poor.
- h. Punctuality of teachers – a major 51 % rated teacher's punctuality as excellent, 36 % as very good, 11% as good and only 2 % as average.
- i. Provided resource materials – 81 % of the respondents rated in the range of excellent and very good, whereas 17 % as good and 2 % as average.
- j. Pace at which contents were covered – a vast majority of 95 % responded as moderate, 4.5 % as fast and only .5 % says it is slow.

### Facilities:

- k. Laboratory facilities – 46 % rated the lab facilities as excellent, 38.5 % as very good, 13 % as good, and 2.5 % rated it as average.
- l. Library facilities – 39 % rated the library as excellent, 34 % as very good, 18 % as good, 7.5 % as average, 1.5 % as poor.
- m. Internet/wi-fi facility – 7 % rated as excellent, 13 % as very good, 31 % as good, 22 % as average and 27 % as poor, reason being as some area in the campus has got no network, and for students' internet facility is mainly given in the library computer room, which has less seating capacity.
- n. Co-curricular – 19 % rated as excellent, 22.5 % as very good, 40 % as good, 12.5 % as average, and 6 % as poor.
- o. Office administration – 21 % respondent responded as excellent, 30 % as very good, 34 % as good, whereas 11 % as average and 4 % poor. Although, complaint of office staff rudeness from the students is noted.
- p. Common room facilities – 17 % rated as excellent, 30.5 % as very good, 33 % as good, 11.5 % as average, and 8 % as poor.

- q. Toilet/washroom facility – 20 % rated the toilet facility as excellent, 33 % as very good, 25 % as good, 11 % as average, 11 % as poor. Students have made remarks that the toilets are small and dirty, and poorly ventilated.
- r. Canteen facility – 27 % rated canteen as excellent, 35 % as very good, 28 % as good whereas 10 % rated as average and poor. Remarks made with respect to the canteen is that it is small and expensive for the students.
- s. Overall college atmosphere – 46 % rated as excellent, 48 % as very good, 5 % as good and 1 % as average.

**Suggestions brought forward by the students are:**

- 1. To provide the students with better wi-fi connectivity and wi-fi passwords.
- 2. To provide better facilities and bigger common rooms.
- 3. To provide bigger and good ventilated toilets, and water to be available in toilets throughout the day.
- 4. To reduce the price of food items in the canteen, to make it more affordable for all the students.

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