


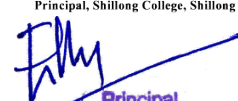


## FEEDBACK ACTION TAKEN REPORT 2020-2021

Based on the analysis of the feedback collected from the teaching, students, and alumni, the college has taken certain steps to ensure development and make improvements to serve better such as:

- i. To strengthen the infrastructural facilities, the college has constructed a science block, which will provide many additional classrooms to allow the teachers to take more classes for students. The corridors and washrooms are also undergoing repair and maintenance.
- ii. To improve the library facilities, the library has been transformed and expanded to accommodate more students, and strengthening of up-to date books as well e-resources. Awareness program conducted for all students to enrol with Nlist for better access to all e-library resources.
- iii. The chemistry, statistics and environmental science laboratory has undergone renovations to ensure better teaching – learning approach for both teachers and students.
- iv. Many of the classrooms are installed with LCD projectors, to facilitate the teachers and students in teaching and other class activities.
- v. To smoothen the flow of information and recording the college is in the process of development of a Management Information System, which will help in the overall administration of the institute.
- vi. From time to time, the college also conducts or depute the teaching and non-teaching staff to training programmes, to empower them to serve the students better, in both teaching in particular online mode teaching as well as office administration.
- vii. Despite the pandemic, all the departments, cells and committees have organised many webinars, students' seminars and other programmes, for the teaching faculty as well as the students. Exposure trips were also organised following the standard operating procedure given by the state government.
- viii. To improve the wi-fi facility in the institute the ICT Cell have made suggestions to the management which have been implemented.

  
**IQAC Coordinator**  
**Dr. S. Sarma**  
Attested by the  
Principal, Shillong College, Shillong

  
**Principal**  
**Shillong College**  
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