



Department of chemistry:
Students satisfaction survey 2020-2021

A Student Satisfaction Survey was conducted among BSc 1st, 3rd and 5th Semester Chemistry (Honours) students.

1. How much of the syllabus was covered in the class?

32% of the students agree that 85-100% of the syllabus was covered while 37% agree that 70-84% of the syllabus was covered in class. 30% says that only 59-69% was covered. Another 2 % says that only 50% of the syllabus was covered.

2. How well did the teachers prepare for the classes?

56% students answered "Satisfactorily", 36% answered "thoroughly", 8% feels indifferently.

3. How well were the teachers able to communicate?

45% of students answered "always effective" and 35% answered "sometimes effective". The remaining 20% answered "just satisfactorily"

4. The teacher's approach to teaching can best be described as

33% of students answered "good", 32% answered "excellent" and another 32% responded "very good". Another 3% responded "fair" 1.9% "good".

5. Fairness of the internal evaluation process by the teachers.

46% answered "always fair" while 42% answered "usually fair" and another 12% responded "sometimes unfair"

6. Was your performance in assignments discussed with you?

34% students answered "usually" and 34% answered "everytime". The remaining 12.5% answered "every time"

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

36% students answered "often". 26% replied "Sometimes". 16% students answered "regularly", 16% replied "rarely" and only 6% responded as "never".

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

59% students answered "very well". 19% students answered "moderately", 20% students responded "significantly" and 2% responded "not at all"

9. The institution provides multiple opportunities to learn and grow.

52% students "Agree" while 33% of them "Strongly Agree". 13% of the students responded "neutral" and only 2% of the students replied "disagree".

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

50% answered "Everytime", 29% answered "usually", 17% replied "occasionally" and 4% replied "rarely".

11. Your mentor does a necessary follow-up with an assigned task to you


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44% students replied "Usually" while 30% wrote "Everytime". 18% students answered "ocassionally", 6% wrote that "they don't have a mentor" and only 2% said "rarely".

12. The teachers illustrate the concepts through examples and applications.
61% of students answered "Everytime" and 30% wrote "usually"
13. The teachers identify your strengths and encourage you with providing right level of challenges.
43% students "Fully Agree", 24% answered "partially", 20% wrote "reasonably" while another 13% wrote "slightly"
14. Teachers are able to identify your weaknesses and help you to overcome them.
52% students answered "Usually" and 29% answered "everytime".
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.
56% of students agree while 20% "Strongly agree" and another 24% wrote "neutral"
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences.
63% students answered "Moderate" 25% students responded "to a great extent"
17. Teachers encourage you to participate in extracurricular activities.
45% students "strongly agree" and 40% "agree"
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employ-ability skills to make you ready for the world of work.
52% students answered "Moderate" while 38% answered "to a great extent"
19. What percentage of teachers use I.C.T tools such as LCD projector, Multimedia, etc. while teaching.
53% students agree that 70-89% of teachers do so and 17% agree that more than 90% of ict was used while teaching.
20. The overall quality of teaching-learning process in your institute is very good.
56% students "agree" and 30% "Strongly agree"


Other suggestions and observations given by the students are as follows:

- a. To start offline classes
- b. To have more practical classes
- c. To have regular online classes and records of online classes.
- d. To improve the library facilities.

Action Taken Report

When asked to give their suggestions and observations the most common suggestions from the students were the following:

1. To increase the use of ICT


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Action taken: ICT has been extensively used in the classroom through power point presentations, video lectures and e-content such as e-books

2. To arrange for more extra classes


Action taken: tutorial or remedial classes are arranged on need basis

3. have bigger classrooms

Action taken: management has been approached and the proposal for bigger classrooms for chemistry class has been put forward

4. To improve the laboratory facilities.

Action taken: The lab has been recently renovated and improvements have been made in lighting, ventilation, water supply, work area and teachers common room.



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