


STUDENTS' GRIEVANCE MECHANISM:

- The students are to lodge their grievances in the prescribed form available with the Vice – Principal(s)/Head(s) of the respective department/ Students' Union Office. The form, duly filled, is required to be submitted in the drop box placed outside in the corridor.
- Students can also lodge their grievances online and send to the cell's email id i.e. grievancescell@shillongcollege.ac.in
- After the receipts of grievances, the Cell shall take up the matter with the department concerned for resolving them. Once grievances are reported, the final report and resolution will be handed over to the principal for further action.

EXCLUSIONS:

Students' Grievance Redressal Cell Shall Not Entertain Following Issues:

- Decisions of the Academic Council/ Board of Studies and other academic/ administrative committees constituted by the college.
- Decisions with regard to award of scholarships/ fee concessions/ awards/ medals.
- Decisions made by college under the Discipline Rules and Misconduct.
- Decisions of the college in admissions of ANY course.
- Decisions of the competent authority on assessment and examination result.



Dr. (Mrs.) E. Kharkongor
Principal
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